

School of Law

Bachelor of Law
ETE - Jun 2023

Time : 3 Hours

Marks : 100

Sem II - D1UA221T / BBLB1022 / BLA02132

Organisational Behaviour

Your answer should be specific to the question asked

Draw neat labeled diagrams wherever necessary

1. Explain the symptoms of Stress? K1 CO1 (5)
2. Discuss the factors influencing the quality of work life? K1 CO2 (5)
3. "Leadership is situational." Describe this statement. K2 CO3 (5)
4. Explain the Johari Window model for analyzing interpersonal relationship. K2 CO1 (10)
5. Illustrate the meaning of Perception. Discuss the different factors that affect our perception in understanding human behaviour. K3 CO2 (10)
- 6) Briefly discuss the major theoretical explanations for group's formation. Which explanation do you think is most relevant to the study of organizational behaviour? Give reasons. K4 CO4 (10)

OR

K4 CO4 (10)

Mr. A is a great scholar and manager. His style of management is followed as an example in other organizations. He is respected by the peers and co-workers for his sincerity, commitment and loyalty. He spends ample time with his peers and subordinates solving various managerial problems and also delegate them authority for the same. As a president of the company he developed principles and philosophy of management for all departments in consultation with each departmental heads and concerned subordinates. Tough he prefers a persuasive style of leadership, he expects perfection in work. He can't tolerate mistakes, laziness and slackness in performance. His idea of perfection made people believe that he was intolerant and strict.

Questions:

- (a) Analyze the management style of Mr. A.
- (b) Would do you like to suggest Mr. A to change his approach. If so why and how?
7. "The use of transactional analysis in interpersonal communication is crucial." Identify the role that transactional analysis plays in this situation. K3 CO3 (10)
8. Contrast the term groups. Discuss the advantages and dis-advantages of group decision making. K4 CO5 (15)
- 9) Sarah Jones is the production manager at a manufacturing firm. When faced with a number of tight deadlines, Sarah Jones often delegates work collectively. Recently she chose some fairly experienced employees to work on a high-priority project. She chose these employees based on their previous record of good performance. She was heartened to see that the selected group of employees was conducting numerous meetings and working hard. However, when she went to check on their progress at the halfway mark in the project schedule, she was shocked to see how little the team had done in the past three weeks. K5 CO5 (15)

QA. Explain the problem that this scenario depicts.

QB. Explain the actions that Sarah Jones, as their manager, should take in this situation.

OR

K5 CO6 (15)

"Politics is the set of activities that are associated with making decisions in groups, or other forms of power relations among individuals" Explain this statement and what are the factors that influence political behaviour?

10. Do you think Group dynamics work in organizations ? How are the group goals integrated with the organizational goals ? K5 CO6 (15)