

School of Hospitality

Department of Hospitality
Mid Term Examination

Exam Date: 03 Oct 2023

Time : 90 Minutes

Marks : 50

Sem VII - BHMH4013 - Advanced Housekeeping II

Your answer should be specific to the question asked

Draw neat labeled diagrams wherever necessary

- 1) Explain the term "OSHA Standards". K2 (2)
- 2) What do you mean by recycled inventory? K1 (3)
- 3) Explain the importance of planning a duty roster. K2 (4)
- 4) Explain the difference between safety & security with respect to a single lady guest. K2 (6)
- 5) Identify the thumb rules in planning a duty roster in housekeeping department. K3 (6)
- 6) Identify the role of linen and laundry department in a hotel. K3 (9)
- 7) Analyze the objectives of housekeeping inventory control. K4 (8)
- 8) Discover the role of continues training over the employee performance in housekeeping department. K4 (12)

OR

Inference the key points to be kept in mind while selecting a supplier for purchasing of linen. K4 (12)