

School of Business

Department of Business

Mid Term Examination

Exam Date: 01 Oct 2023

Time : 90 Minutes

Marks : 50

Sem IX - MBIB6005 - Global Outsourcing

Your answer should be specific to the question asked

Draw neat labeled diagrams wherever necessary

- 1) Define the potential risks and drawbacks of global outsourcing K2 (2)
- 2) Explain the concept of "Onshore" with some examples. K1 (3)
- 3) Demonstrate some examples of successful global outsourcing initiatives and their outcomes? K2 (4)
- 4) Demonstrate the steps involved in selecting a suitable global outsourcing partner/vendor K2 (6)
- 5) Identify the challenges in business process outsourcing (BPO) and provide examples of common BPO services. K3 (6)
- 6) Identify the levels of Global Outsourcing and explain each levels in brief with appropriate examples. K3 (9)
- 7) Analyze the factors that should be considered when negotiating contracts with offshore outsourcing vendors? K4 (8)
- 8) Discover how do companies identify suitable functions or processes for outsourcing in the global outsourcing process? K4 (12)

OR

- Compare and contrast nearshoring and farshoring in the context of global outsourcing, including the advantages and disadvantages of each approach. K4 (12)