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School of Hospitality
Bachelor of Hotel Management
Mid Term Examination - Nov 2023

Duration : 90 Minutes
Max Marks : 50

Sem I - I1UB103B - Foundation Course in Housekeeping I

General Instructions

Answer to the specific question asked

Draw neat, labelled diagrams wherever necessary

Approved data hand books are allowed subject to verification by the Invigilator

- 1) Interpret the term "room status" ? Give 4 examples of it. K2 (2)
- 2) List down the various duties & responsibilities of florist. K1 (3)
- 3) Explain various facilities of downtown hotels & airport hotels with examples. K2 (4)
- 4) Explain the difference between Dirty & Dust with examples K2 (6)
- 5) Develop general criteria for selection of cleaning agents. K3 (6)
- 6) Identify the role of linen and laundry department in a hotel. K3 (9)
- 7) Classify various cleaning agents of "R "series use in hotel housekeeping operation. K4 (8)
- 8) List down the role of a GSA, horticulturist and a florist in a hotel . K4 (12)

OR

Classify various types soil. K4 (12)