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School of Hospitality**Bachelor of Business Administration in Tourism and Travel
Mid Term Examination - May 2024****Duration : 90 Minutes
Max Marks : 50****Sem IV - I1UA404T - Human Resource Management**General Instructions*Answer to the specific question asked**Draw neat, labelled diagrams wherever necessary**Approved data hand books are allowed subject to verification by the Invigilator*

- 1) What are the primary functions of HRM? K2 (2)
- 2) What is the difference between macro and micro-level manpower policy and planning? K1 (3)
- 3) Discuss the role of HRM in ensuring compliance with labor laws and regulations. K2 (4)
- 4) What is Compensation Management, and why is it essential in the tourism industry? K2 (6)
- 5) How can HRD initiatives in the tourism sector support the industry's long-term sustainability? K3 (6)
- 6) Discuss the role of on-the-job training in developing practical skills for frontline staff in the tourism industry. K3 (9)
- 7) Discuss the key components of Wage and Salary Administration in the context of the tourism sector. K4 (8)
- 8) Discuss the role of certification programs in enhancing employee skills and credibility in the tourism industry. K4 (12)

OR

- Discuss the difference between intrinsic and extrinsic motivation and their impact on employee behavior. K4 (12)