

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

School of Hospitality
Bachelor of Hotel Management
Mid Term Examination - May 2024

Duration : 90 Minutes
Max Marks : 50

Sem IV - I1UB403B - Housekeeping Operations

General Instructions

Answer to the specific question asked

Draw neat, labelled diagrams wherever necessary

Approved data hand books are allowed subject to verification by the Invigilator

- 1) Explain Murphy room? K2 (2)
- 2) What is a studio room? K1 (3)
- 3) Explain are the key elements of a hotel guestroom, besides the bed and bedding? K2 (4)
- 4) Interpret the key features of a well-designed maid's cart? K2 (6)
- 5) Construct the fundamental principles of cleaning guest rooms. K3 (6)
- 6) Identify what tasks are involved in the daily cleaning of guest rooms. K3 (9)
- 7) List the different types of linen utilized in hotel operations. K4 (8)

- 8) Examine measures hotels can take to ensure guest comfort during the cleaning process. K4 (12)

OR

- Contrast methods for maintaining cleanliness standards in guest rooms during peak occupancy. K4 (12)