

ONLINE CAR RENTAL SYSTEM DEPLOYED ON

AMAZON EC2

A Report for the Evaluation 3 of Project 2

Submitted by

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SCHOOL OF COMPUTING AND SCIENCE AND ENGINEERING

BONAFIDE CERTIFICATE

Certified that this project report <u>"ONLINE CAR RENTAL SYSTEM DEPLOYED</u> <u>ON AMAZON EC2"</u> is the bonafide work of <u>"ASHVIN PRAJAPATI</u> (<u>1613105025</u>)" who carried out the project work under my supervision.

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ABSTRACT

The Car Rental System is being developed for customers so that they can book their vehicles from any part of the world. This application takes information from the customers through filling their details. A customer being registered in the website has the facility to book a vehicle which he requires.

The proposed system is completely integrated online systems. It automates manual procedure in an effective and efficient way. This automated system facilitates customer and provides to fill up the details according to their requirements. It includes type of vehicle they are trying to hire and location. The purpose of this system is to develop a web site for the people who can book their vehicles along with requirements from any part of the world.

A Cloud Computing, that is providing computer resources as a service, is a technology revolution offering flexible IT usage in a cost efficient and pay-per-use ways for the evaluation of companies to whether which technology solution to use, it would be necessary to decide whether or not the evaluation of cloud computing would actually differ to the traditional way of IT outsourcing.

Outsourcing IT capabilities are a crucial and inevitable step for enterprises that want to survive in the currently high competitive climate. Until now most of the researches, that has been done so far, only consider the XaaS model only from a traditional IT outsourcing point of view rather than in the cloud computing context. This research will now include the evaluation of cloud solutions giving companies another possibility to outsource their IT resources.

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INTRODUCTION

This project is designed so as to be used by Car Rental Company specializing in renting cars to customers. It is an online system through which customers can view available cars, register, view profile and book car.

1.1 Reason for the Project

The advancement in Information Technology and internet penetration has greatly enhanced various business processes and communication between companies (services provider) and their customers of which car rental industry is not left out. This E-Car Rental System is developed to provide the following services:

Enhance Business Processes: To be able to use internet technology to project the rental company to the global world instead of limiting their services to their local domain alone, thus increase their return on investment (ROI).

Online Vehicle Reservation: A tools through which customers can reserve available cars online prior to their expected pick-up date or time.

Customer's registration: A registration portal to hold customer's details, monitor their transaction and used same to offer better and improve services to them.

Group bookings: Allows the customer to book space for a group in the case of weddings or corporate meetings (Event management).

A car rental is a vehicle that can be used temporarily for a fee during a specified period. Getting a rental car helps people get around despite the fact they do not have access to their own personal vehicle or don't own a vehicle at all. The individual who needs a car must contact a rental car company and contract out for a vehicle. This system increases customer retention and simplify vehicle and staff management.

1.2 Aims & Objectives

To produce a web-based system that allow customer to register and reserve car online and for the company to effectively manage their car rental business.

To ease customer's task whenever they need to rent a car.

1.3 Scope

This project traverses a lot of areas ranging from business concept to computing field, and required to perform several researches to be able to achieve the project objectives. The area covers include:

Car rental industry: This includes study on how the car rental business is being done, process involved and opportunity that exist for improvement.

PHP Technology used for the development of the application.

General customers as well as the company's staff will be able to use the system effectively.

Web-platform means that the system will be available for access 24/7 except when there is a temporary server issue which is expected to be minimal.

LITERATURE SURVEY

A country like India where most of the population belong to the middle-class family. Most of them can't afford a car. In this era, people have less time and more work that force them to travel different places to work, business meeting and tourism.

The public vehicle is not the best option. Public vehicles are crowded, generally not running on time e.g. trains, buses etc. Here is our main problem to reach at own place on time with comfort. Thus, Car renting come up with a solution. People who can't afford a car.

They can book a car for trip, marriage, business meeting, and office to home, home to office, home to a market where ever they want to travel as simple as that. Car Rental System specializing in renting cars to clients.

It is an online system through which clients can view available cars, signup, login, view profile and book car. They even do not need to drive themselves driver is available with car. Prices are very less with all comfort.

PROPOSED MODEL

3.1 Functional Requirements

Requirement analysis is a software engineering technique that is composed of the various tasks that determine the needs or conditions that are to be met for a new or altered product, taking into consideration the possible conflicting requirements of the various users.

Functional requirements are those requirements that are used to illustrate the internal working nature of the system, the description of the system, and explanation of each subsystem. It consists of what task the system should perform, the processes involved, which data should the system holds and the interfaces with the user. The functional requirements identified are:

a.Customer's registration: The system should allow new users to register online and generate membership card.

b.O nline reservation of cars: Customers should be able to use the system to make booking and online reservation.

c.Automatic update to database once reservation is made or new customer registered: Whenever there's new reservation or new registration, the system should be able update the database without any additional efforts from the admin.

d. Feedbacks to customers: It should provide means for customers to leave feedback.

3.2 Non-Functional Requirements

It describes aspects of the system that are concerned with how the system provides the functional requirements. They are:

a. Security: The subsystem should provide a high level of security and integrity of the data held by the system, only authorized personnel of the company can gain access to the company's secured page on the system; and only users with valid password and username can login to view user's page.

<u>3.</u>

b. Performance and Response time: The system should have high performance rate when executing user's input and should be able to provide feedback or response within a short time span usually 50 seconds for highly complicated task and 20 to 25 seconds for less complicated task.

c. Error handling: Error should be considerably minimized and an appropriate error message that guides the user to recover from an error should be provided. Validation of user's input is highly essential. Also, the standard time taken to recover from an error should be 15 to 20 seconds.

d. Availability: This system should always be available for access at 24 hours, 7 days a week.Also, in the occurrence of any major system malfunctioning, the system should be available in 1 to 2 working days, so that the business process is not severely affected.

e. Ease of use: Considered the level of knowledge possessed by the users of this system, a simple but quality user interface should be developed to make it easy to understand and required less training.

DATA FLOW DIAGRAMS

A Data Flow Diagram (DFD) is a graphical representation that depicts the information flow and the transforms that are applied as data moves from input to output.



Level 0 DFD of Online Car Rental System

In this diagram, Customer and Car Rental Company are the two entity sets.

Functions of Customer:

- New Registration
- Login Request
- Registration Confirmation by the System
- Reserve Car

• Car Issued by the System

• Email received for Reserved Car

Functions of Car Rental Company:

- Add Customer
- Send E-Mails for Reserved Car
- View Transaction reports



Level 1 DFD of Online Car Rental System

USE-CASE DIAGRAMS

Actor and Use Case Description

Actor and use case description show the detail description of interaction between the actors and their use cases. The description enables to have a proper understanding of how actor interacts with the system through their use cases.

Actor	Use Case	Use Case Description			
		This use case describes the activities of the customer			
	Register	to register online and become a member. Customer's			
		details are required as part of the registration. Login			
	s member	detail is automatically sent to the customer after			
		successful registration.			
		This use case enable customer to search and make			
	Make reservation	reservation. Non-register customer will be directed			
Customer		to register before their reservation can be confirmed.			
		Notification is automatically send to the customer			
		after the task is completed.			
		This use case describes the event of customer			
	Daturn oar	returning the car borrowed, the use case extends			
	Keturn car	"process rental" use case from the staff actor.			
	Give feedback	This use case is used by the customer to provide			
		feedbacks/comment to the company; a confirmation			
		notification will be send to the customer once a			
		feedback has been submitted.			
		This use case is used by the staff to add new car to			
	Add new car	the company's fleet database. Staff will need to login			
		to activate this use case.			
Staff	Update car	This use case is used by the staff to edit and modify			
	details	car details whenever there is new			
		renewal (insurance, road tax). It allows the			
		company to keep			

		up-to-date record of their fleet.		
	Reply to	This use case describes the event by which staff		
	customer's	sends reply to customer's earlier feedback. It depends		
	feedback	on `give feedback' use case from the customer.		
	Process rental	This use case described the event by which staff		
		updates the system when customer pick up or when		
		returning car.		
	Add new staff	This use case describes the event by which Admin		
		add new staff detail to the company's staff database. It		
Admin		is invoke whenever a new staff join the company.		
	View report	This use case is used by the Admin to view		
		transaction report.		

Actors and Use Case Description

USE CASE DIAGRAM



E-Car Rental System [use case]

USE-CASE DEPENDENCY DIAGRAM



Use-Case Dependency Diagram

ACTIVITY DIAGRAMS

Activity diagrams graphically represent the sequential business and operational workflows of a system. It is a dynamic diagram that shows the activity and the event that causes the object to be in the particular state. The workflows from activity diagram will serve as guide for system navigation in the final design phase of the system.



Member Registration

Register as member

Profile Modification



Modify Profile

Car Reservation



Car Reservation

Customer Feedback



Customer Feedback

Paymentof Car Rent



Payment of Car Rental



Adding a New Car

View Report



View Report

9. IMPLEMENTATION

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10. RESULTS



Front Page of Car Rental System



Available Car Page

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Successful Booking Notification

18:01

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My Booking Home > My Booking



Profile Settings Update Password My Booking Post a Testimonial My Testimonials Sign Out





From Date: 09/10/2019 To Date: 10/10/2019



Not Confirm yet Message: GPS Necessary

BMW , Test Demoy

From Date: 11/12/2019 To Date: 15/12/2019

My Bookings Page

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Login Page



Sign Up Page

<u>11. CONCLUSION</u>

Car rental business has emerged with a new goody compared to the past experience where every activity concerning car rental business is limited to a physical location only. Even though the physical location has not been totally eradicated; the nature of functions and how these functions are achieved has been reshaped by the power of internet. Nowadays, customers can reserve cars online, rent car online, and have the car brought to their door step once the customer is a registered member or go to the office to pick the car.

The web-based car rental system has offered an advantage to both customers as well as Car Rental Company to efficiently and effectively manage the business and satisfies customers' need at the click of a button.

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