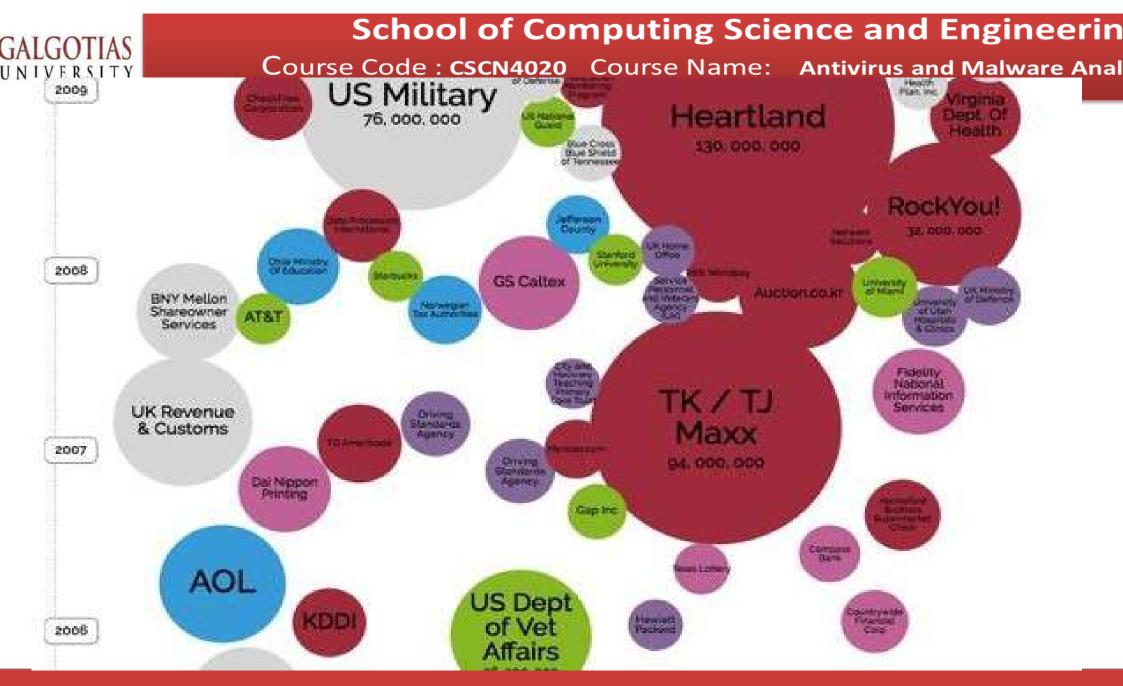


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# BREACHES ARE INEVITABLE, BUT THE OUTCOME IS NOT

O YOU HAVE A CYBER RESPONSE CAPABILITY?

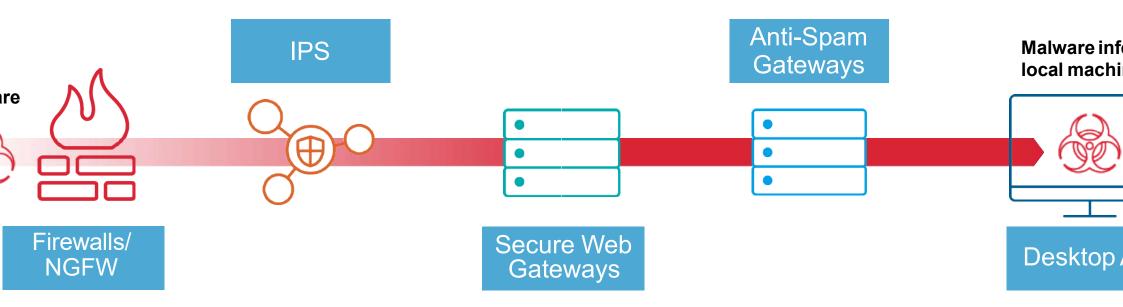
# THREAT LANDSCAPE





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# New Types of Attack Techniques Evade Traditional Defenses





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# Median time from breach to discovery is still too long





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# mpact of the current security model

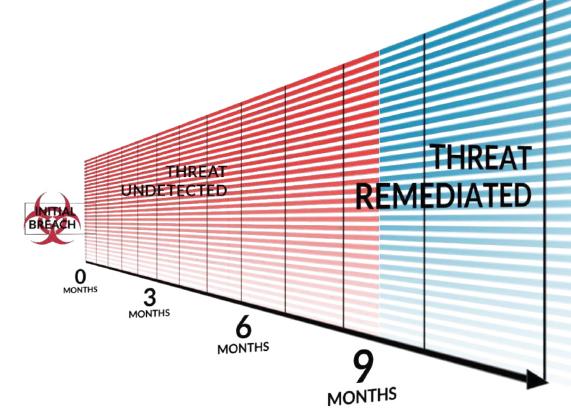
\$\$\$ cost of breach

97% of organizations were breached 3/4 had active command and control communications

146 days median number of days before detection

32 days to respond to a breach

53% of companies learned they were breached from an external entity



SOURCE: MANDIANT M-TRENDS REPORT / PONEMON COST OF DATABREACH STUDY Syber Security's Maginot line: A Real-World Assessment of the Defense-in-Depth Model



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# What are the challenges?

It's a "who," not a "what"

Professional, organized and well funded

If you kick them out they will return







There is a human at a keyboard

Highly tailored and customized attacks

Targeted specifically at you

Escalate sophistication of tactics as needed

Relentlessly focused on their objective

They have specific objectives

Their goal is long-term occupation

Persistence tools and tactics ensure ongoing access

# ADVANCED ATTACK IS A HUMAN PROBLEM NOT A MALWARE PROBLEM



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# **Key Mistakes**

We have the proper protection in place

Attackers use 'Acceptable' Risks to get to you



Up to date patches & signatures are enough to protect our crown jewelries

 Nowadays malware is highly obfuscated and customized to avoid detection based on signatures

Expecting large scale breaches to look large

Big breaches are the hardest to detect



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# TECHNOLOGY NEWS | Thu Feb 25, 2016 | 6:52pm EST



ve U.S. Government concludes cybe attack caused Ukraine power outage









By Dustin Volz | WASHINGTON

RECOMMENDED FOR YOU

A December power outage in Ukraine affecting 225,000 customers was the re cyber attack, the U.S. Department of Homeland Security said Thursday, mark first time the U.S. government officially recognized the blackout as caused by malicious hack.

Security experts had already widely concluded that the downing of utilities in Ukraine on December 23 was due to an attack, which is believed to be the firs successful cyber intrusion to knock a power grid offline.

The published alert from DHS's Industrial Control Systems Cyber Emergency Team does not confirm attribution of the attack. But U.S. cyber intelligence fire Partners and other security researchers have linked the incident to a Russian group known as "Sandworm."



#### Once upon the APT28

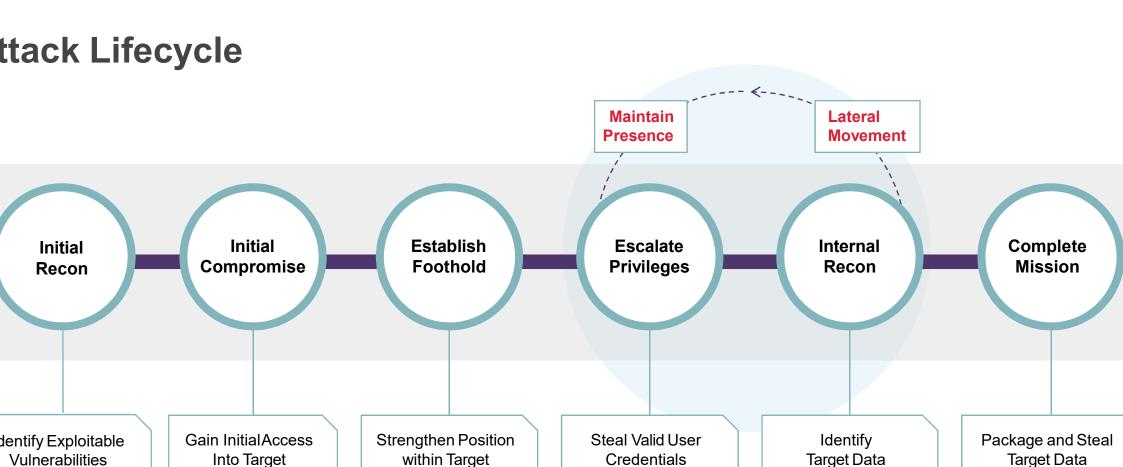
In October of 2014, the security firm FireEye published a report that revealed existence of a group of Russian hackers, dubbed APT28, which managed a l running cyber espionage campaign on US defense contractors, European se organizations and Eastern European government entities.

iminal hackers.

dly saying that the massive hack into the rsonnel Management was a criminal act nackers, and not a state-sanctioned



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# /hat is your security posture?



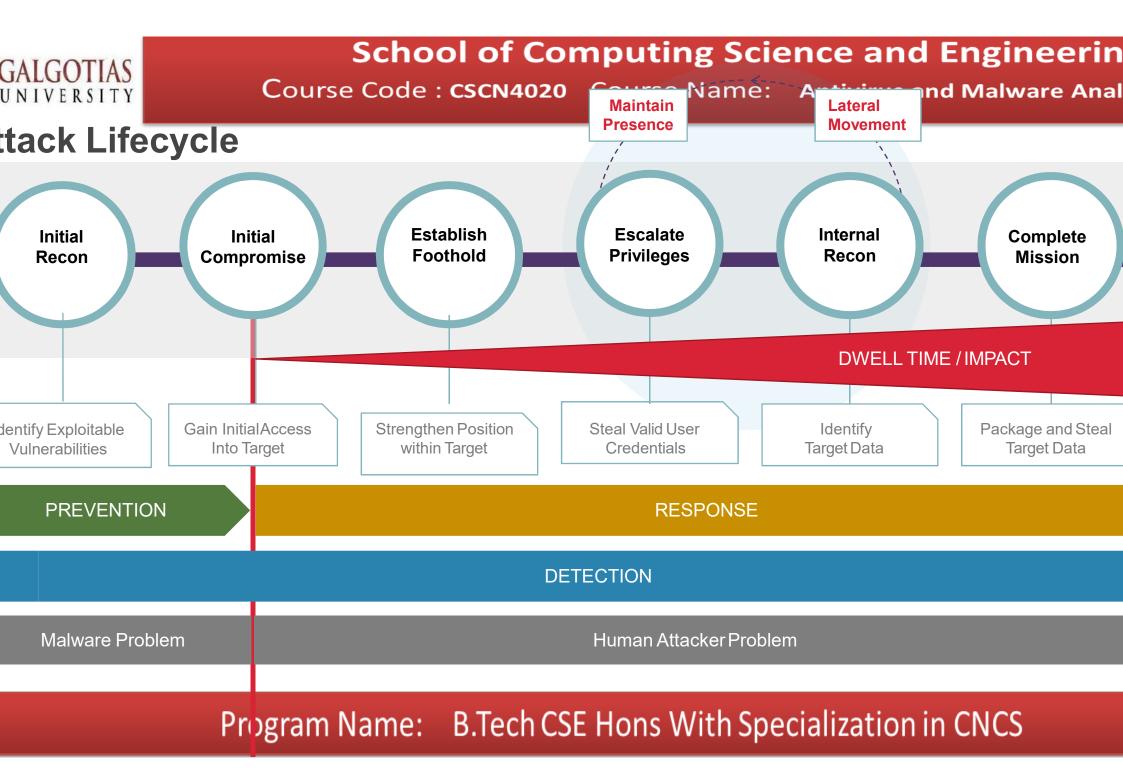
**Breach Prevention** 



**Breach Resilience** 

What are you doing to ANALYZE and RESPOND to threats when your PREVENTION fails?

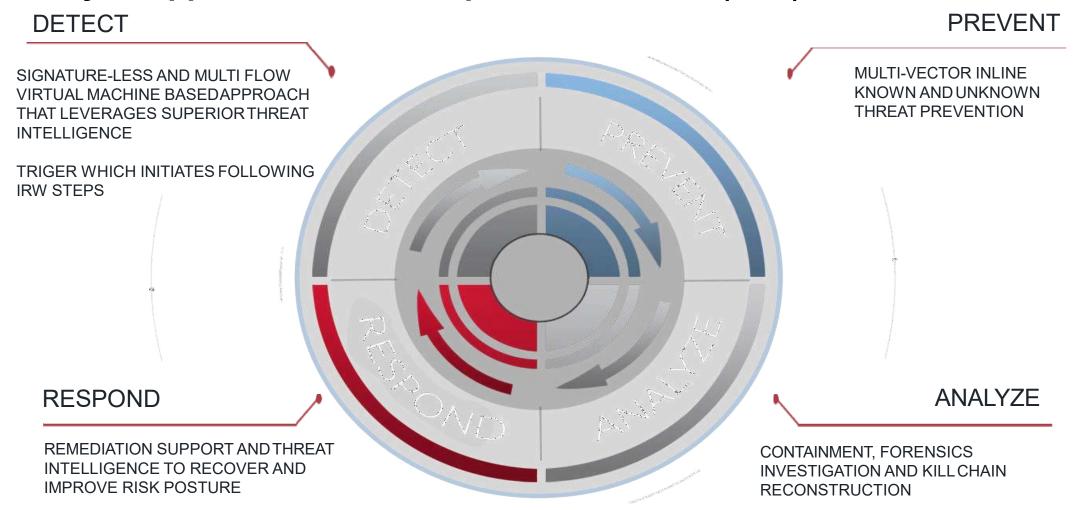
# MOVING FROM PURE PREVENTION TO BREACH RESILIENCE





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## FireEye Supports Incident Response Workflow (IRW)



#### DAYS/MONTHS → MINUTES



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# reEye platform: INTELLIGENCE-LED SECURITY

rovide ADAPTIVE solution to protect customers' most valuable assets

- Discovered 28 of the last 48 zero-days
   Live intel from incident response
   Millions of network & endpoint sensors
   Hundreds of intel and malware experts
   Hundreds of threat actor profiles

  Adaptive Security
  Expertise
  Expertise
  - · Go to responders for security incidents
  - Hundreds of consultants and analysts
  - Unmatched experience with advanced attackers



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# reEye Platform – products and services

#### **On-premise: Network**

CM – central management

NX – network protection

EX – email protection

FX – file shares/SharePoint analysis

AX – on-demand analysis

PX/IA – network forensic (packet capturing)

SSLi – HW SSL decryptor

#### **On-premise: Endpoint**

HX – endpoint security (exploit detection, incident validation and analysis)

MTA Agent – mobile protection (Android and iOS, MDM integration)

#### Cloud

ETP – anti-spam + AV + "EX in the cloud"

MTP Analysis – dynamic analysis of mobile apps

TAP - cloud based "SIEM"

#### **Services**

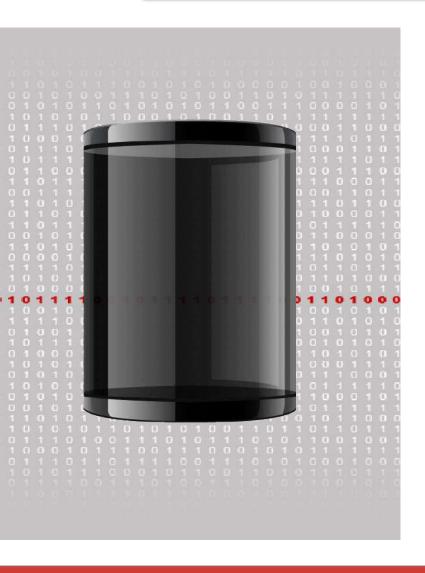
FaaS – FireEye as a Service monitoring, alerting, huntil

**Mandiant Services** 

iSight – access to Intelliger



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#### FireEye Multi-Vector Virtual Execution (MVX) Technology

BASE OF ALL NETWORK DETECTION APPLIANCES

PURPOSE-BUILT FOR SECURITY

HARDENED HYPERVISOR

SIGNATURE-LESS

EXPLOIT-BASED DETECTION, NOT JUST FILES

**MULTI-VECTOR** 

MULTI-PLATFORM, INCLUDING MAC OSX

IMMEDIATE RULE CREATION AND ENFORCEMENT

SCALABLE

**EFFICIENT** 



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# eEye Endpoint HX – Protection and Investigation Tool

a<mark>lidate compromised endpoints using reEye alerts</mark>

each endpoints regardless of location

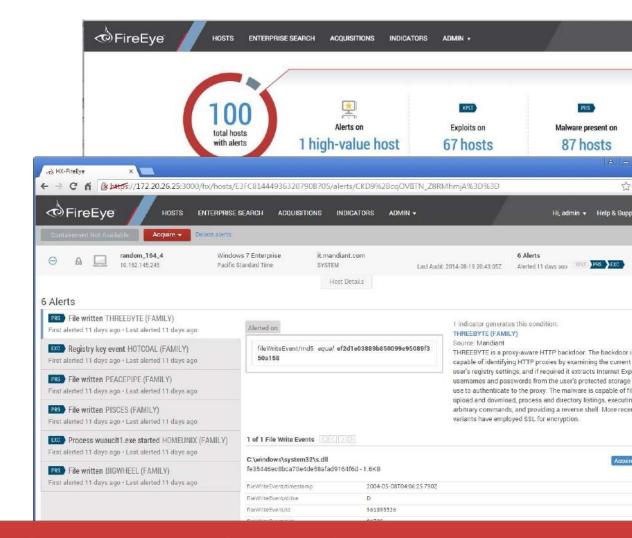
ro-active detection and prevention of threat every endpoint (generic exploit detection)

uickly investigate all endpoints for IOC, or onduct robust search of all endpoints for otential threats.

hen compromised endpoints are found ontain them with a single click workflow

ata acquisitions to continue analysis of the tack TTPs (tools, technics, procedures)

eamless integration with SIEM



# NOT SO FAR AGO...



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# **Case Study**

**CUSTOMER - A** 



Signature based TECHNOLOGY n-house EXPERTISE
No malware/threat actor INTELLIGENCE

**CUSTOMER - B** 



FireEye **TECHNOLOGY**FireEye **EXPERTISE**FireEye **INTELLIGENCE** 



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# Traditional in-house approach

#### **CUSTOMER - A**



TECHNOLOGY
AntiSpam and AV Filtering



Receives 50 thousands emails a day

- AV updates slow
- Sometimes AV will only catch malware AFTER infection



#### When this happens

- Machine is reimaged
- Possibly send malware sample to their AV vendor



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# ssumption of the Breach



- FireEye TECHNOLOGY is not Signature based – and finds threats designed to bypass signatures – reducing time to detect
- FireEye EX finds the unknown threat "Invoice.xls" delivered by targeted email



#### **TECHNOLOGY**

- 1. AntiSpam and AV Filtering
- 2. Malware Detonation FireEye EX



Receives 50 thousands emails a day



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### **Unknown Threat: Invoice.xls**

arget: CUSTOMER - B, and trying to appear legitimate

No signature

By passed existing defenses





#### reEye EX reveals:

- 1. Invoice.xls designed to attack Excel 2013
- 2. Excel 2013 is the version CUSTOMER B has standardized on
- 3. Malware phones home to ServiceABC.skypetw.com
- 4. ServiceABC is the name of a VALID internal service in the CUSTOMER B network

Do you want to know more now that you have context and detail?



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# Who is attacking?

reEye INTELLIGENCE tells us:



Skypetw.com matches to known threat group: APT5

APT5
targets hightech
companies

Is looking for intellectual property regarding satellite communications

Known TTPs
Tactics,
Techniques and
Procedures

FireEye Intel accessible directly by Customer through FireE Intelligence Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal or used by FireEye as a Service Telephone Center Portal



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# **APT5 - Tools Techniques and Procedures (TTPs)**





Establish a
Beachhead using
malware



2

Move laterally using standard networking tools (no malware)





Find desired intellectual property





Exfiltrate stolen data using password protected zip files and FTP



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# **Incident Scope**



- APT 5 is behind the attack
- Looking for Satellite IP
- CUSTOMER B has Satellite Communication IP
- Alarm bells going off from this single alert



e need to find out



Did end user open email attachment?



Did other users get infected?



Did the attacker move laterally once inside the network?



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# FireEye HX Endpoint Agent Technology

#### ETECTS - INVESTIGATES - CONTAINS

n check endpoints both on and off the network

#### ır Goal

tect and respond in the Network and on Endpoints

Validation on the Endpoint

Fully automated

IN UNDER 10 Minutes NOT the 146 days industry average





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# **Detect and Respond**

#### HX Agent

- Validates a Desktop on internal network is infected
- Validates a Laptop in home office is also infected
- CUSTOMER B opts to 'stop the bleeding' and contain both nachines
- Escalate to a second level investigation



FireEye provides the **Endpoint Forensics** necessary for understanding the attack kill chain



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## Detect and Respond Process continues

Complete Host Based investigation, e.g.: Scraping Endpoint Memory

Reveal commands an attacker may have used on an endpoint

Look for APT5 TTP – Lateral movement using standard networking tools

ook for APT5 TTP – Exfiltration of password protected zip file



#### nvestigation using FireEye HX tells us

- "NETUSE" command was used to connect to 2 additional servers at CUSTOMER B
- Servers required Username and password "BobAdmin" account was used by the attacker. This account is a
  Domain Admin at CUSTOMER B
- Our remediation now extends to this compromised admin account
- HX Agent tells us 7z (zip) command was used with a "password" option
- HX Agent tells us the password that was used to encrynt the file: itsm0now



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## **Incident Scope**



## Scope of the attack

- Desktop
- Laptop
- 2 Servers
- Compromised Admin Account "BobAdmin"



#### What we need to know

- What was in those exfiltrated .zip files?
- Did they actually make it out?
- What is the business impact?



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# letwork Forensics – FireEye PX/IA

FireEye **PX/IA** lets you "look back in time" on the network

ike Airplane black box

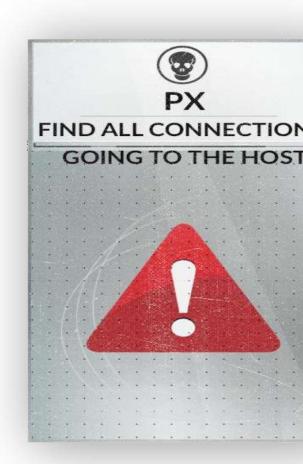
Store at high speed

Search at high speed

Every Email, Every web page, every network packet

#### Narrow search:

- 4 affected computers at CUSTOMER B
- FTP, exfiltration Protocol
- Destination "skypetw.com"





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# etwork Forensics – FireEye PX/IA

#### ireEye **PX/IA**

- Goes back in time and shows us the actual zip file "exfil.zip" that was sent to serviceABC.skypetw.com
- Lets us extract "exfil.zip" and save it to our computer...
- But it's password protected
  - We use the password that we learned from endpoint forensic investigation
  - See what data was exfiltrated: new, secret satellite technology project...

FireEye **PX/IA** provides the Network Forensics necessary for understanding the full attack



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# Summary

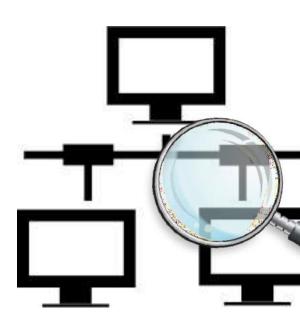
What would have happened if CUSTOMER B based their security model on "Pure Prevention" and did not have an "Assumption of the Breach" and performed a traditional in house response?

How long would it have taken before a signature arrived that caught the attack?

If their response was just to re-image the infected machine would it have helped? At all?



Minutes from detection to response vs days or months of professional services





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clusion - New Security Paradigm is Needed

Organizations need to seek to eliminate or reduce the consequences and impact of security breaches

- Ability to operate through compromise
- Holistic visibility (network & endpoint)
- Actionable threat intelligence
- Shift to threat centric security

