Management of Nursing Services and Education

UNIT-4
Quality Assurance Model
PRESENTATOR:- Sonia Singh
Asst. Prof, GUSON

GALGOTIAS
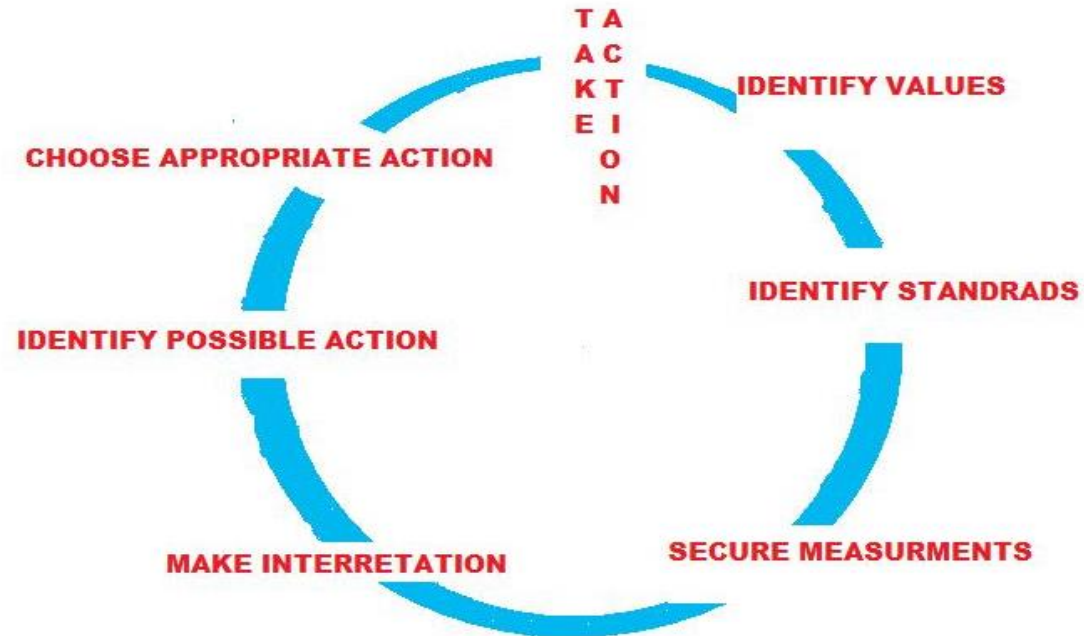UNIVERSITY

ANA MODEL OF QA - 1975

Purpose of Quality Assurance

To promote Quality

Improvement

COMPUTER ASSITED QUALITY ASSURANCE MODEL
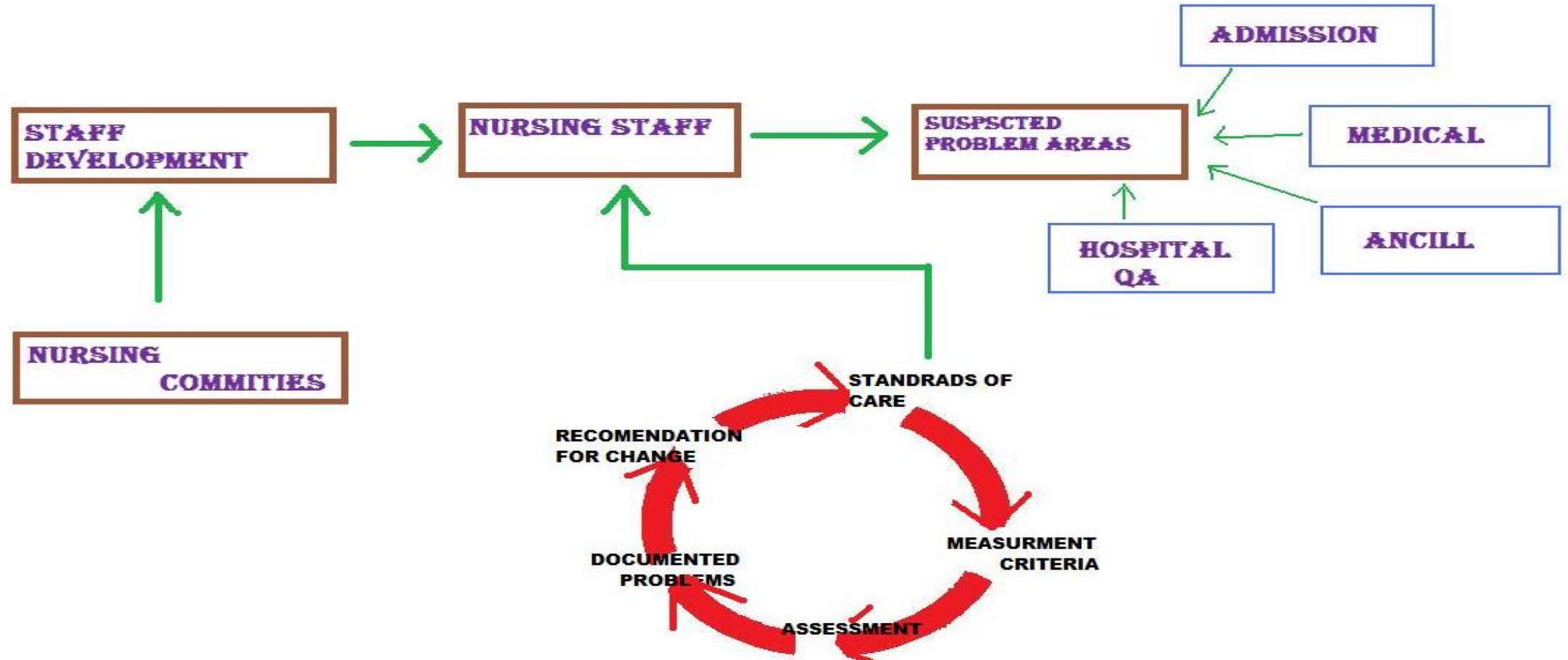
Steps

ǪStep 1: Identify and Evaluate Need

ǪStep 2: Develop Position Description

ǪStep 3: Develop Promotion Plan

ǪStep 4: Select and Discuss with Committee

BARRIERS TO QUALITY   IMPROVEMENT

HIGH COST   OF SUPPLIES.

**TRADITION AND FAILURE TO REALIZE THE
CHANGES THAT ARE NEEDED**

AUTHORITATIVE   LEADERSHIP STYLE

THREATENING.

LACK OF EVIDENCE   BASED PRACTICE.

APPROCHES FOR QUALITY   ASSURANCE PROGRAMME

1.GENEARAL APPROCHES

2.SPECIFIC APPROCHES

a.Staff review committee

b.Utilization review

c.Client satisfaction survey

d.Risk management.

e.Malpractice litigation.

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