

## History taking & Patient interaction

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- 6 Confidence building
- 7 Medical negligence

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# History taking & Patient interaction

## 1 History taking

- Personal data
- Family history
- Treatment history
  - Medication
  - Surgical
  - Optical aids used
  - Rehabilitation tools used
  - Other treatment or care recommended

And getting to know about their results

# History taking & Patient interaction

## Cordial environment

- Health environment
- Good air
- Temperature
- Sitting arrangement
- Panting
- Arrangement of sitting



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# History taking & Patient interaction

## Professional conduct

- Well dressed
- Well mannered
- Well versed with professional knowledge
- Caring attitude
- Systematic

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# History taking & Patient interaction

## Interaction with patient

- Good interaction
- Two way communication
- Positive environment
- Try to understand his patients need and care according to process in best result of patient

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# History taking & Patient interaction

## Patient positioning

- According to requirement of procedure
- Face to face while interacting
- Comfortable
- And cooperative position

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# History taking & Patient interaction

## Confidence building

- It is build by step by step procedure
- Right to privacy
- Confidentiality about patient information & data
- Consent
- All for the benefit of patient and society

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# History taking & Patient interaction

## Medical negligence

- Non intentional error of process
- Lead to injury
- Due to negligence
- Significant loss
- By health care professional

# History taking & Patient interaction

- Malpractice
- Fraud
- Criminal offence
- Civil offence
- Prevention & remedies

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