

## Brands of PMS



**GALGOTIAS**  
UNIVERSITY

## Big PMS Brands

- Micros
- Amadeus
- IDS Fortune
- ShawMan

The logo for Micros FIDELIO. The word "micros" is in a lowercase, blue, sans-serif font with a registered trademark symbol. A vertical line separates it from the word "FIDELIO", which is in an uppercase, blue, sans-serif font.

Micros

Opera Enterprise Solutions (OES)

Fidelio

## O. E. S.- For Global Chains

### Modules of Opera Enterprise System:

- Opera Reservation System
- Opera Customer Information System
- Opera GDS Interface
- Opera Sales Force Automation



## Micros Fidelio

### Modules in Micros Fidelio:

- Property Management System
- Reservation System
- Point-of-Sale System

## Amadeus PMS

### Modules in Amadeus PMS:

Front Office

Sales & Marketing

Conference & Banqueting

Financial Management



## IDS Fortune

- Fortune Enterprise (chain hotels)
- Fortune Express (mid-scale, budget hotels etc.)
- Fortune Genie (limited service B&B, motels, serviced apartments)





## ShawMan

- Suitable for chains to small properties
- Integrated web-based reservation system
- Auto confirmation of messages





# References

- **Hotel Front Office – R. Jatashankar Tewari – Oxford Publication—  
Core Textbook, Students & Faculty to follow this book.**
- Hotel Front Office – A Training Manual By Sudhir Andrews – Tata McGraw Hill
- Managing front office Operations by Michale L Kasavana (AHLEI - Books)
- Front Office Operations and Management by Ismail Ahmed ( Cengage Earning)
- Text book of front office operations and Management by Sudhir Andrews (Tata McGraw Hill)



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# School of Hospitality

Course Code : BSCH3003

Course Name Front Office Management



Name of the Faculty: Jyoti

Program Name: BSChm/BHM