#### Course Code :BSCH3003

#### **Course Name: Front Office Management**

### **Brands of PMS**



# GALGOTIAS UNIVERSITY

Name of the Faculty: Jyoti

Course Code :BSCH3003

Course Name: Front Office Management

# **Big PMS Brands**

- Micros
- Amadeus
- IDS Fortune
- ShawMan

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### Opera Enterprise Solutions (OES) Fidelio

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### O. E. S.- For Global Chains

#### Modules of Opera Enterprise System:

- Opera Reservation System
- Opera Customer Information System
- Opera GDS Interface
- Opera Sales Force Automation



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# **Micros Fidelio**

### Modules in Micros Fidelio:

- Property Management System
- Reservation System
- Point-of-Sale System

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# Amadeus PMS

### Modules in Amadeus PMS:

- Front Office
- Sales & Marketing
- **Conference & Banqueting**
- **Financial Management**



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# **IDS Fortune**

- Fortune Enterprise (chain hotels)
- Fortune Express (mid-scale, budget hotels etc.)
- Fortune Genie (limited service B&B, motels, serviced apartments)



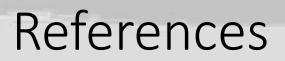
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# ShawMan

- Suitable for chains to small properties
- Integrated web-based reservation system
- Auto confirmation of messages





- Hotel Front Office R. Jatashankar Tewari Oxford Publication Core Textbook, Students & Faculty to follow this book.
- Hotel Front Office A Training Manual By Sudhir Andrews Tata McGraw Hill
- Managing front office Operations by Michale L Kasavana (AHLEI -Books)
- Front Office Operations and Management by Ismail Anmed ( Cengagae Earning)
- Text book of front of ice operacions and Management by Sudhir Andrews (Tata McGraw Hill)

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