PMS is useful for hotels

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School of Hospitality

Course Code :BSCH3003 **Course Name: Front Office Management**

Name of the Faculty: Jyoti **Program Name: BSChm/BHM**

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As we know, most of the hotels nowadays use various channels like GDS and OTAs to receive bookings from customers. But, the customers sometimes might face problems when booking through these channels, especially with the inventories and at the front desk.

Since each channel brings in new bookings simultaneously, a hotel often finds it difficult to update their room availability in real-time. This might lead to double bookings, which can further lead to severe issues that can completely mess up the entire reservation process of the hotel.

That is why hotels should take a closer look at a cloud-based property management system (PMS).

LEARN MORE ABOUT THE PMS

- It's a handy tool
- It helps manage hotel inventories
- Helps in managing payments and reservations
- Comes with easy to use features
- It is connected with tools like channel manager and booking engine
- It is a one-stop solution for all hotels

HOW CAN THE SYSTEM HELP YOU?

- It helps manage your bookings and reception
- It helps manage your customers
- The property management system also manages payments
- PMS has all possible reports

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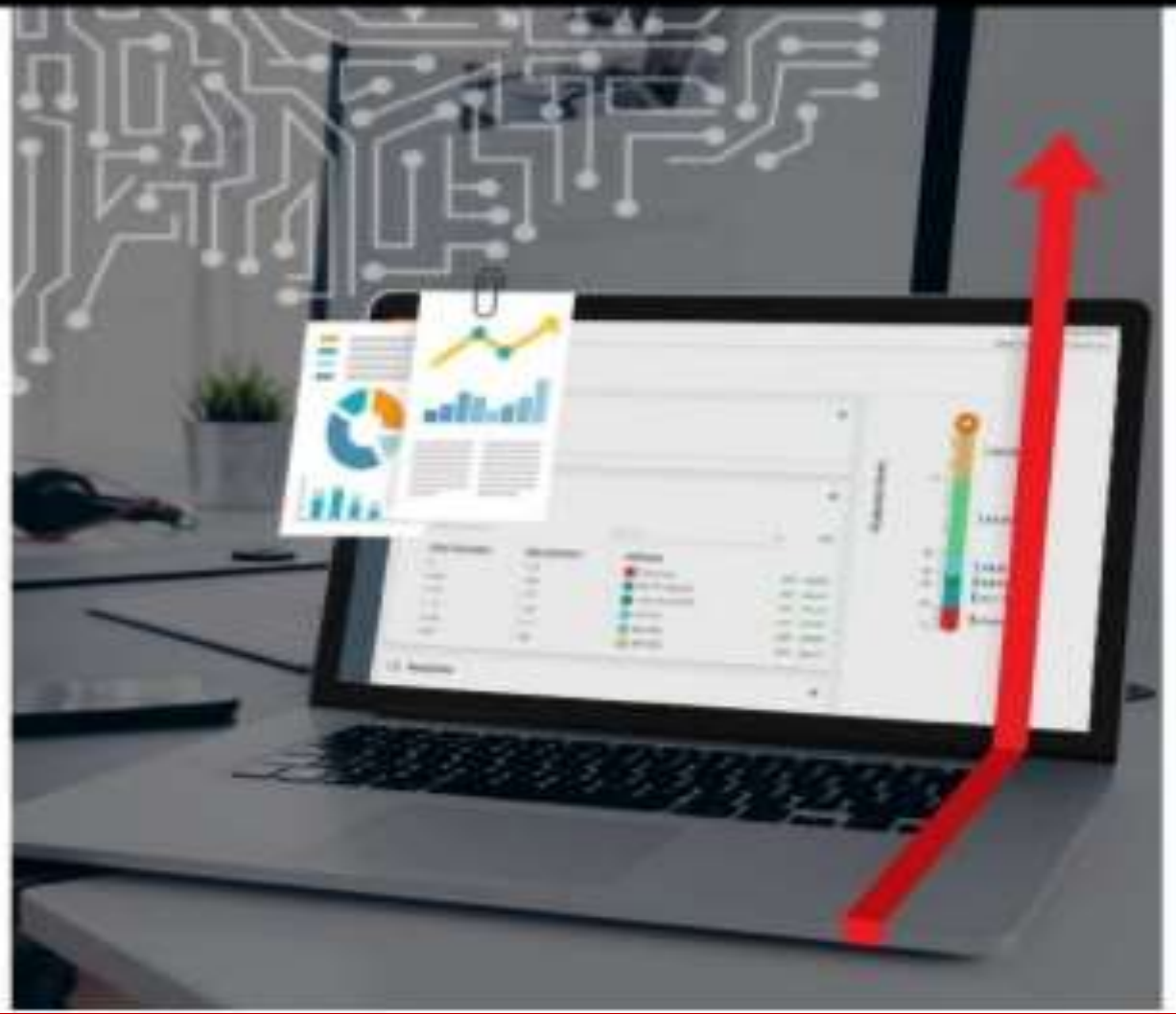
FEATURES

- Cloud-based
- Ability to add products through simple and intuitive interface
- Item variants and modifiers
- Fully integrated with the reception
- Organize your orders through tickets
- Unlimited users with role-based permissions
- Apply discounts and issue refunds, if applicable
- Compatible with receipt printers and kitchen ticket printer



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