



**GALGOTIAS**  
UNIVERSITY

**School of Computing  
Science and Engineering**

Program: M.Sc

Course Code: MSCD2360

Course Name: Disruptive Technology

**Unit - 2**

**Lecture - 3**

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# Topics Covered in the Previous Lecture

## Unit 2 Lecture 2

- **Unit – II:** Web Services & Peer Services – **Topic 2 - Web Services Market (Technology)**
- Companies offering required computing services
- Why AWS Trained professionals are a good demand in India?
- List of companies in India and other countries using AWS
- IaaS
- PaaS
- Popular PaaS Products
- Current market share of cloud (Diagram and Explanation)

## **Unit – II: Web Services & Peer Services**

### **Topic 3: Peer Services Market (Business)**

- Starting a peer support program involves thinking about the kinds of support that people need and how you can address them. Doing so requires attention to the needs and strengths of your organization, the target population you aim to serve, the peer supporters and what they need to provide support, and ideas about what peer support would look like in your setting.
- In this section you can find information and resources that introduce a continuous process for developing and improving peer support programs. Resources also illustrate various ways and approaches to address core functions of peer support.

# Program Development and Management: Four Phases

- As illustrated below, starting or strengthening a peer support program often goes through four phases: Organizational Readiness, Program Development, Program Implementation, & Evaluation. All phases are critical to program sustainability.



# Learn more about how to start a peer support program

- The Chronic Illness Peer Support Network's Best Practice Framework covers major aspects of developing and managing a volunteer-based, chronic illness peer support program.
- The World Health Organization's Global Evidence of Community Health Workers (CHWs) provides programmatic overview and recommendations that can help to design and manage a peer support program utilizing CHWs for various diseases/conditions.
- This Peer Support Resource Manual by British Columbia Ministry of Health Services describes formal and informal structures of peer support program for adults with mental illnesses.
- This Peer Support Program Manual by the Mt. Sinai School of Medicine et al provides a comprehensive overview for starting a peer support program for Individuals with brain injury and their families.

# Learn more about how to start a peer support program

- Building an Effective Peer Support Program is an online manual published by CIL-NET, a program of the IL-NET national training and technical assistance project for centers for independent living.
- Peer Specialist Toolkit – Implementing Peer Support Services in the Veterans Health Administration
- Live, Learn and Share – A Diabetes Peer Support Group Guide for the Black Caribbean Community provides information, step-by-step guidance and resources for people living with diabetes to start a Diabetes Peer Support Group.
- Peer Support for HIV Treatment Adherence – This comprehensive manual for program managers and supervisors of peer workers was developed by the Harlem Adherence to Treatment Study.

For any Doubts or Queries

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Thank You