Course Code: BBHR3007

Course Name: Industrial Relations & Labour Laws

Industrial Relations

MODULE:1

LECTURE-1

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Contents

- Definition
- Parties to IR
- Objectives and Importance

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Definition

- Industrial relations is used to denote the collective relationships between management and the workers.
- According to Dale Yodder 'Industrial Relations
 describe the relationships between managements and
 employees or employees and their organizations, that
 characterize or grow out of employment.'
- Largely we are discussing the relationships that exist due to the nature of employment between:
 - Employees and their associations (Trade Unions)
 - Employers and their associations.
 - Government.

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Parties to IR

- There are roughly three parties to IR:
 - Employees & their Organization:- The personal characteristics of workers, their culture, educational attainments, qualifications, skills, attitude towards work etc, play an important role in industrial relations. Workers' organizations, known as trade unions, are political institutions.
 - Employers & their Organizations:- The employers are a very important variable in industrial relations & regulate their behavior for getting high productivity from them. Industrial unrest generally arises when the employers demands from workers are very high and they offer low economic & other benefits.
 - Government:- The government exerts an important influence on industrial relations through such measures as providing employment, and regulating wages, bonus and working conditions, through various

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Importance of IR

- Uninterrupted production
- Reduction in Industrial Disputes
- High morale
- Mental Revolution
- Reduced Wastage

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Objectives of IR

- To safeguard the interest of labor and management by securing the highest level of mutual understanding and good-will among all those sections in the industry which participate in the process of production.
- To avoid industrial conflict or strike and develop harmonious relations, which are an essential factor in the productivity of workers and the industrial progress of a country.
- To raise productivity to a higher level in an era of full employment by lessening the tendency to high turnover and frequency absenteeism.

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- To eliminate or minimize the number of strikes, lockouts and gheraos by providing reasonable wages, improved living and working conditions, said fringe benefits.
- To improve the economic conditions of workers in the existing state of industrial managements and political government.
- Socialization of industries by making the state itself a major employer
- Vesting of a proprietary interest of the workers in the industries in which they are employed.

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Conditions for Successful IR

- Trust between the Parties.
- Proactive Role of the Government.
- Compliance
- Relation Building
- Proper Grievance handling
- Collective Bargaining

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Causes for Poor IR

- Narrow Focus of the Employer.
- Inflexibility of the Employer.
- Division.
- Mistrust between the parties.
- Mishandling of situation by Trade Unions

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