Course Code : MBMK6005

**Course Name: Product and Brand Management** 

## **BRANDING POSITIONING**

# GALGOTIAS UNIVERSITY

Name of the Faculty: Ms Ritu Arora Sehgal

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## TOPICS

- Brand- Positioning
  - Brand-Identity

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### Module 2-session 13

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## **Brand Positioning**

• Brand positioning refers to "target consumer's" reason to buy your brand in preference to others. It is ensures that all brand activity has a common aim; is guided, directed and delivered by the brand's benefits/reasons to buy; and it focusses at all points of contact with the consumer.

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- Brand positioning must make sure that:
- Is it unique/distinctive vs. competitors?
- Is it significant and encouraging to the niche market?
- Is it appropriate to all major geographic markets and businesses ?
- Is the proposition validated with unique, appropriate and original products ?
- Is it sustainable can it be delivered constantly across all points of contact with the consumer ?
- Is it helpful for organization to achieve its financial goals?
- Is it able to support and boost up the organization ?

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- In order to create a distinctive place in the market, a niche market has to be carefully chosen and a differential advantage
  must be created in their mind. Brand positioning is a medium through which an organization can portray it's customers
  what it wants to achieve for them and what it wants to mean to them. Brand positioning forms customer's views and
  opinions.
- Brand Positioning can be defined as an activity of creating a brand offer in such a manner that it occupies a distinctive place and value in the target customer's mind. For instance-Kotak Mahindra positions itself in the customer's mind as one entity- "Kotak "- which can provide customized and one-stop solution for all their financial services needs. It has an unaided top of mind recall. It intends to stay with the proposition of "Think Investments, Think Kotak". The positioning you choose for your brand will be influenced by the competitive stance you want to adopt.
- Brand Positioning involves identifying and determining points of similarity and difference to ascertain the right brand identity and to create a proper brand image. Brand Positioning is the key of marketing strategy. A strong brand positioning directs marketing strategy by explaining the brand details, the uniqueness of brand and it's similarity with the competitive brands, as well as the reasons for buying and using that specific brand. Positioning is the base for developing and increasing the required knowledge and perceptions of the customers. It is the single feature that sets your service apart from your competitors. For instance- Kingfisher stands for youth and excitement. It represents brand in full flight.

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- There are various positioning errors, such as-
- **1.Under positioning-** This is a scenario in which the customer's have a blurred and unclear idea of the brand.
- **2.Over positioning-** This is a scenario in which the customers have too limited a awareness of the brand.
- **3.Confused positioning-** This is a scenario in which the customers have a confused opinion of the brand.
- **4.Double Positioning-** This is a scenario in which customers do not accept the claims of a brand.

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## **Brand Identity**

Brand identity stems from an organization, i.e., an organization is responsible for creating a distinguished product with unique characteristics. It is how an organization seeks to identify itself. It represents how an organization wants to be perceived in the market. An organization communicates its identity to the consumers through its branding and marketing strategies. A brand is unique due to its identity. Brand identity includes following elements - Brand vision, brand culture, positioning, personality, relationships, and presentations.

Brand identity is a bundle of mental and functional associations with the brand. Associations are not "reasons-to-buy" but provide familiarity and differentiation that's not replicable getting it. These associations can include signature tune(for example - Britannia "ting-ting-ta-ding"), trademark colours (for example - Blue colour with Pepsi), logo (for example - Nike), tagline (for example - Apple's tagline is "Think different"), etc.

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- Brand identity is the total proposal/promise that an organization makes to consumers. The brand can be perceived as a product, a personality, a set of values, and a position it occupies in consumer's minds. Brand identity is all that an organization wants the brand to be considered as. It is a feature linked with a specific company, product, service or individual. It is a way of externally expressing a brand to the world.
- Brand identity is the noticeable elements of a brand (for instance Trademark colour, logo, name, symbol) that identify and differentiates a brand in target audience mind. It is a crucial means to grow your company's bran

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Brand identity is the aggregation of what all you (i.e. an organization) do. It is an
organizations mission, personality, promise to the consumers and competitive advantages.

It includes the thinking, feelings and expectations of the target market/consumers. It is a means of identifying and distinguishing an organization from another. An organization having unique brand identity have improved brand awareness, motivated team of employees who feel proud working in a well branded organization, active buyers, and corporate style. Brand identity leads to brand loyalty, brand preference, high credibility, good prices and good financial returns. It helps the organization to express to the customers and the target market the kind of organization it is. It assures the customers again that you are who you say you are. It establishes an immediate connection between the organization and consumers. Brand identity should be sustainable. It is crucial so that the consumers instantly correlate with your product/service.

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